

RR-02635B-09-0075



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 80148

Date: 7/1/2009

Complaint Description: 08E Rate Cases Items - In Favor
19H Other - Pipeline/RR Safety

First:

Last:

Complaint By: Ruthanne

Hassing

Account Name: Ruthanne Hassing

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Flagstaff

CBR: [REDACTED]

State: AZ Zip: 86004

is: E-Mail

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

7/1/09 *****Docket No. RR-02635B-09-0075*****BNSF

Arizona Corporation Commission

DOCKETED

JUL 17 2009

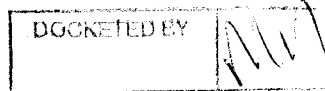
6/27/09

Ruthanne & Arne Hassing

[REDACTED]
Flagstaff, AZ 86004

Phone: [REDACTED]

Email: [REDACTED]



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2009 JUL 17 A 9:07

RECEIVED

Docket you wish to comment on: Quiet Zone Application Train Noise in Flagstaff
Docket Number: RR-02635B-09-0075
Case or Utility Name: Quiet Zone Application
Position on Docket: Pro

On our trip to NY, NJ & VA this summer we had a person comment negatively, "Oh yes, I've been to downtown Flagstaff, I stayed at the (Historic) Weatherford Downtown & listened to the trains all night!"

We have lived in Flagstaff since 1973. We heard trains at our home on the west side, near Sechrist School. We now live on the East Side and hear even more!

We have lived in Norway and rode trains as they pass silently through residential areas in Oslo and other smaller communities.

It can be done!

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

Sent to Docket Control

End of Comments

Date Completed: 7/1/2009

Opinion No. 2009 - 80148
